



Üsküdar University Distance Education Coordinatorship / Frequently Asked Questions (FAQs)

Question	Answer
I cannot login to the Learning Management System (LMS). What should I do?	You can login to LMS with your OBS username (your student number) and password. If you do not remember your information, you can get your password through "I Forgot My Password" on the page.
Do I have to attend classes?	Even if you cannot attend your classes synchronously (live), you should definitely attend asynchronous (recorded as video) courses. Distance Education is an academic interaction process where lessons are conducted online rather than face to face with the aim of the academic development of our students. Therefore, the education process continues from where it has left provided that the attendance is absolutely highly recommended.
I am a Double Major Program / Minor Program student. Not all my classes are visible on LMS, what should I do?	The students of the Double Major or Minor Program can access their courses by logging into the system with their student numbers and passwords given.
Will the courses broadcasted live on ÜÜTV be taught separately for each department and even for the class?	Between 30.03 - 03.04, our students can access the content within the framework of the program announced on ÜÜTV. In the following weeks, the details of the lecturers and the contents will be announced. The relevant TV contents will be presented to our students comprising different departments and different lecturers every week.
If I miss the broadcasts on ÜÜTV, where can I watch again?	Our students can access real-time ÜÜTV broadcasts on the ÜÜTV1 channel at https://tv.uskudar.edu.tr/ . Students who miss synchronous (live) lessons can watch the recorded lessons on the ÜÜTV2 channel on the same page. Also, they can be watched on ÜÜTV YouTube channel after the broadcasts.
How can I see when my synchronous (live) classes will be held in LMS?	When you login to LMS, you can see the details of synchronous (live) class plans, lesson name, lesson day and start time under the heading "My Activities to Begin Soon" on the home page.

<p>How can I attend synchronous (live) classes in LMS?</p>	<p>In LMS, you can reach the list of your lessons from the "My Lessons" menu and select the relevant lesson for your synchronous (live) class. Synchronous (live) classes that have already begun will appear as "Started". When you click on it, you can login to your live classes.</p>
<p>Can I ask questions to my lecturers in synchronous (live) classes in LMS?</p>	<p>After our students join the classes, if lecturers do not activate the microphone feature of the class, the students cannot hear them. During a synchronous (live) lesson, our students may see the participants in the "Participants" area on the right side of the screen and ask their questions about the course in the "Chat" area.</p>
<p>Can I make presentations or share files in synchronous (live) classes in LMS?</p>	<p>For the students who want to share files, the lecturer of the course should activate the "Sharing" feature by selecting the student from the participants. The student, who is given the authorization to share, can upload files from the "My Files" area to the screen that all students can see and might make a presentation if the lecturer activates the microphone feature. (Click for sample video)</p>
<p>I do not have access to the internet connection, so I can't follow the lessons. What should I do?</p>	<p>Distance Education is an academic interaction process that requires internet connection and participation in active classes. Therefore, it is important and necessary for our students to follow the lessons by providing internet connection. Students who cannot attend synchronous (live) classes during the day can access the content of the lessons asynchronously after providing the internet connection, and also download the course documents shared with them.</p>
<p>I missed a synchronous (live) class. How can I access the content of the lesson?</p>	<p>If our students miss a synchronous (live) class, they can repeatedly watch the lesson as a recorded video belonging to that class whenever they want. Asynchronous classes are kept accessible in the system and are open to the benefit of our students.</p>
<p>How are we going to be holding our applied courses?</p>	<p>Applied courses can be carried out until 2020-2021 Fall Semester (during the summer semester) in a concentrated way or in synchronous (live) classes with the decision of the relevant program / department head, because our students will not be able to come to the laboratories and practice. You can get information by contacting the relevant program / department heads about the method of carrying out the applied courses.</p>
<p>How do we take midterm or final exams? How will our exams be conducted online?</p>	<p>Midterm exams can be taken as homework or online exam provided that the lecturer of the course will share the information about the exam with the students earlier. Online exam questions can also be given as multiple choice or open-ended questions. Final exams will only be taken as online. An informative video about how our students can participate in the exams, how to answer and end the exam questions will be shared with our students as soon as possible on our https://uskudar.edu.tr/tr/uek page.</p>
<p>I couldn't find the answer to my question here. How can I contact?</p>	<p>Our students can contact on https://uskudar.edu.tr/tr/uek OR get support from "Call Center" by calling 0216 400 22 22 OR get support from the "Live Support Line" at the bottom right corner of the screen on https://uskudar.edu.tr/tr/uek.</p>