

Curriculum Vitae

1. Name Surname : Gamze KAĞAN

Contact Information Address : Altunizade Mah. Dadaşlar Sk. Birsel Apt. 3/4 Üsküdar/İSTANBUL

E-mail : gmzkg86@gmail.com

2. Date of Birth : 29 Haziran 1986

3. Title : Lecturer

4. Education Status :

Degree	Field	University	Year
Associate Degree	Occupational Health and Safety	Erzurum Atatürk University	2014-
Bachelor's Degree	Business Administration	Maltepe University	2005-2009
Bachelor's Degree (Minor)	Psychology	Maltepe University	2007-2009
Master Degree	Hospital Management	Uskudar University	2012-2014
PhD.	Business - Management and Organization	Kocaeli University	2017-

5. Academic Title

Lecturer : Uskudar University, 2013

6. Managed Masters and PhD. Thesis

6.1. Master Thesis

Evaluation of Patient Satisfaction from Centralized Hospital Appointment System in the Anatolian Side of Istanbul Province

6.2. PhD. Thesis

7. Publications

7.1. Articles Published in International Peer-reviewed Journals

7.1.1. Şahbaz İ., Taner M.T. and **Kağan G.**, (2015), A Comparative Study between conventional LASIK and IntraLASIK Surgeries based on Sigma Quality Levels, 5th International Conference on Leadership, Technology, Innovation and Business Management, Procedia - Social and Behavioral Sciences 229: 175-182.

7.1.2. Çelik S., Taner M.T., **Kağan G.**, Şimşek M., Kağan M.K. and Öztekin İ. (2016), A Retrospective Study of Six Sigma Methodology to Reduce Inoperability among Lung Cancer Patients, 5th International Conference on Leadership, Technology, Innovation and Business Management, Procedia - Social and Behavioral Sciences 229: 22-32.

7.2. Proceedings Papers Presented in International Scientific Meetings

7.2.1. Taner M.T., **Kagan G.**, Çelik S., Erbas E. and Kagan M.K. (2013), Formation of Six Sigma Infrastructure for the Coronary Stenting Process, *International Review of Management and Marketing*, 3(4), 232-242.

7.2.2. Taner M.T., **Kagan G.**, Şahbaz I., Erbaş E. and Kagan S.B. (2014), A Preliminary Study for Six Sigma Implementation in Laser in situ Keratomileusis (LASIK) Surgeries, *International Review of Management and Marketing*, 4(1), 24-33.

7.2.3. Taner M.T., Sahbaz I., **Kagan G.**, Atwat K. and Erbas E. (2014), Development of Six Sigma Infrastructure for Strabismus Surgeries, *International Review of Management and Marketing*, 4(1), 49-58.

7.2.4. Sahbaz I., Taner M.T., Eliacik M., **Kagan G.**, Erbas E., Enginyurt H. (2014), Adoption of Six Sigma's DMAIC to Reduce Complications in IntraLase Surgeries, *International Journal of Statistics in Medical Research*, 3(2), 126-133.

7.2.5. Sahbaz I., Taner M.T., Eliacik M., **Kagan G.**, Erbas E. and Enginyurt H. (2014), Deployment of Six Sigma Methodology to Reduce Complications in Intravitreal Injections, *International Review of Management and Marketing*, 4(2), 160-166.

7.2.6. Sahbaz I., Taner M.T., Sanisoglu H., Kar T., **Kagan G.**, Durmus E. Tunca M., Erbas E., Armagan I., Kagan M.K. (2014), Deployment of Six Sigma Methodology to Pars Plana Vitrectomy, *International Journal of Statistics in Medical Research*, 3(2), 94-102.

7.2.7. Sahbaz I., Taner M.T., **Kagan G.**, Sanisoglu H., Erbas E., Durmus E., Tunca M., Enginyurt H. (2014), Deployment of Six Sigma Methodology in Phacoemulsification Cataract Surgery, *International Review of Management and Marketing*, 4(2), 123-131.

7.2.8. Sahbaz I., Taner M.T., **Kagan G.**, Durmus E., Tunca M., Engin E., Kağan S.B., Kağan M.K. Enginyurt H. (2014), Six Sigma Infrastructure for Cataract Surgery in Patients with Pseudoexfoliation Syndrome, *Archives of Business Research*, 2(2), 15-23.

7.2.9. Sahbaz I. Taner M.T. Sahandar U.T. **Kagan G.** and Erbas E. (2014), Elimination of PostOperative Complications in Penetrating Keratoplasty by Deploying Six Sigma, *American Journal of Operations Research*, 4(4), 189-196.

7.2.10. Ozturker C. Sahbaz I. Ozturker Z.K. Taner M.T. Bayraktar S. and **Kagan G.** (2014), Development of a Six Sigma Infrastructure for Trabeculectomy Process, *American Journal of Operations Research*, 4(4), 246-254.

7.2.11. Atasoyu E. M., Taner M.T., Erbas E., Sahbaz I., **Kagan G.**, Kagan M.K., Enginyurt L., Baslangic S.O., (2014) Diminishing Complications in Continuous Ambulatory Peritoneal Dialysis Process via Six Sigma Methodology, *International Journal of Human Resource Studies*, 5(1); 150-165.

7.2.12. Yıldırım Y., Sahbaz İ., Kar T., **Kagan G.**, Taner M.T., Armagan İ. and Cakıcı B. (2015), Evaluation of Interpupillary Distance in the Turkish Population, *Clinical Ophthalmology*, 9: 1413-1416.

7.2.13. Sahbaz İ., Taner M.T., **Kağan G.** and Erbaş E. (2015), A Comprehensive Evaluation of Eye Surgery Performance by Sigma Quality Level for Eye Care Hospitals in Turkey, *American Journal of Operations Research*, 5: 1-10.

7.2.14. Taner M.T., Mihci H., Sezen B. and **Kağan G.** (2015), A Comparative Study between Human Development Index and Work Accidents in Turkey and the EU Member Countries, *Journal of Research in Business, Economics and Management (JRBEM)*, 4(1): 274-288.

7.3. International Books or Book Chapters

7.4. Papers Presented at International Scientific Meetings

7.4.1. Sahbaz I, Taner M.T, **Kagan G.**, Sanisoglu H, Durmus E, Tunca M, Erbas E, Kagan S.B. ve Kagan M.K., “*Development Of a Six Sigma Infrastructure for Cataract Surgery in Patients with Pseudoexfoliation Syndrome*”, International Health Quality, Accreditation and Patient Safety Conference, Belek-Antalya, Nisan 2014.

7.4.2. Sahbaz I, Taner M.T, Şahandar U.T, **Kağan G.**, Erbaş E. ve Kağan M.K. “*Elimination of Post-operative Complications in Penetrating Keratoplasty by Deploying Six Sigma*”, 8. Hospital and Health Management Congress, Lefke Avrupa University, Faculty of Health Sciences, KKTC, Lefke, Girne, Eylül 2014.

7.4.3. Taner M.T, **Kagan G.**, Çelik S, Erbas E. ve Kagan M.K, “*Formation of Six Sigma Infrastructure for the Coronary Stenting Process*”, 9. International Quality in Health Care, Accreditation and Patient Safety Congress, Belek-Antalya, Mayıs 2015.

7.4.4. Çelik S., Taner M.T., **Kağan G.**, Şimşek M., Kağan M.K. and Öztek İ. “*A Retrospective Study of Six Sigma Methodology to Reduce Inoperability among Lung Cancer Patients*”, 5th International Conference on Leadership, Technology, Innovation and Business Management, Yıldız Technical University, Beşiktaş, İstanbul, 10-12 December 2015.

7.4.5. Şahbaz İ, Taner M.T and **Kağan G.** “*A Comparative Study between conventional LASIK and IntraLASIK Surgeries based on Sigma Quality Levels*”, 5th International Conference on Leadership, Technology, Innovation and Business Management, Yıldız Technical University, Beşiktaş, İstanbul, 10-12 December 2015.

7.4.6. Taner M.T, Mihci H. Sezen B. and Kagan G. “*A Comparative Study between Human Development Index and Work Accidents in Turkey and the EU Member Countries*”, VIII. International Conference on Occupational Safety and Health, Minister of Labour and Social Security, Haliç Congress Center - İstanbul, 8-11 May 2016.

7.4.7. Kağan G. and Zelka M. “*Evaluation of Patient Satisfaction from Centralized Hospital Appointment System in The Anatolian Side of Istanbul Province*” XII. European Conference on Social and Behavioral Sciences, Catania, Sicily, Italy – January 25-28, 2017.

7.5. Articles Published in National Journals

7.5.1. **Kagan G.**, Ertaş A. ve Zelka M. “*Occupational Health and Safety Policies in Health Institutions in Turkey*”, 9. National Health and Hospital Administration Congress, Marmara University, Haydarpaşa-İstanbul, 8-9 October 2015.

7.6. Papers Presented at National Scientific Meetings

7.7. Other Publications

8. Projects

9. Administrative Tasks

9.1. Dialysis Associate Program Coordinator, Uskudar University, Health Services Vocational School, 2013-14.

9.2. Occupational Health and Safety Graduate Program Coordinator, Uskudar University, Health Sciences Institute, November 2013 - 2014.

9.3. Academic Indexing and DSpace Officer, Uskudar University, Health Services Vocational School, September 2014 - continues.

9.4. Occupational Health and Safety Associate Program Coordinator, Uskudar University, Health Services Vocational School, September 2014 - continues.

9.5. Training Coordinator, Uskudar Universitesi, Health Services Vocational School, 2014-15 Spring Semester Dönemi - continues.

10. Memberships in Scientific Organizations

ARBIS, TUBITAK Researcher Information System

ULAKBİM National Academic Network and Information Center

TÜİSAG, Turkey Association of Occupational Health and Safety Professionals

SAYED, Health Management and Education Association

SAD, Health Scholars Association

11. Awards

12. Other Scientific Activities

12.1. XXI. Problems Conference on the Protection of Human Rights at The Beginning of The Century, Maltepe University, Human Rights Center, 10-11 December 2007.

12.2. Family School 7 (communication in the family) Certificate Program, Maltepe University, İstanbul Marmara Education Foundation (IMEV), Maltepe Municipality, 01-29 March 2008.

12.3. Introduction to University Certificate Program in Entrepreneurship and Business Plan, Young Leaders and Entrepreneurs (JCI) Turkey Institute of Education ve JCI Bahçeşehir Representation, Maltepe Üniversitesi, 30-Nisan 2009.

12.4. İnsan-Toplum Bilimleri ve Felsefe Sempozyumu-6: Ekonomik Kriz-Toplum ve Birey, Maltepe University, Faculty of Arts and Sciences, 05 June 2009.

12.5. II. International Development and Communication in Health Symposium, T.C. Ministry of Health, 09-11 April 2013.

12.6. IBPF 2013, Inspiring Best Practices, Boğaziçi Managers Foundation, 13 April 2013.

12.7. Innovation and Synergy Health Management Symposium, Hacettepe University, Health Management Student Association, 15-16 May 2013.

12.8. Working at Height and Information Education in Construction and Industrial Construction, Kaya Training-Kaya Yapı, Kaya Training Education Center Gebze Organized Industrial Zone, Kocaeli, 7 December 2013.

12.9. Academic Project Development and Writing Education, İLEM Advanced Training, 29-30 March - 5 April 2014.

12.10. VIII. International Quality in Health Care, Accreditation and Patient Safety Congress, SAD- Health Scholars Association ve ISHQ-Integrated Solution For Healthcare Quality LLC, Belek-Antalya, 24-27 April 2014.

12.11. XI. International Congress of Cognitive Neuroscience, Uskudar University, 2-4 May 2014.

12.12. Training of Trainers Certification Program, Uskudar University Continuing Education Center, İstanbul, 21-22-23-25 May 2014.

12.13. TUBITAK Project Preparation and Management Training in the field of Health Sciences, Yeditepe University, İstanbul, 8-9-10 June 2014.

12.14. International Symposium on Reconstruction of the Human Values , Atatürk University, Uskudar University, Erzurum Municipality, Erzurum Governor's Office, Erzurum, 19-21 June 2014.

12.15. Teaching Techniques Course for Autism Spectrum Disorders, Uskudar University, İstanbul, 18-29 August 2014.

12.16. Occupational Safety and Health in Construction, Pier Mold Fair, DEMOS Fairs, 12-15 February 2015.

12.17. Editors and Writers Seminars, TUBİTAK – ULAKBİM, İTÜ Mustafa Kemal Amfisi Maçka – İstanbul, 26 March 2015.

12.18. Occupational Health and Safety Days 7 Panel, Uskudar University and The Istanbul Metropolitan Municipality (İBB), Uskudar University North Campus Nermin Tarhan Conference Hall, Uskudar-Istanbul, 06 January 2016.

12.19. Occupational Health and Safety Days 6 Panel, “Emergency and Disaster Management in Workplaces”, The Istanbul Metropolitan Municipality (İBB), Istanbul Municipality Culture Facilities, Mecidiyeköy, İstanbul, 30.11.2015.

13. Given courses at undergraduate and graduate level in last two years

Academic Year	Term	Course Name	Weekly Hours		Number of Students
			Theoric	Practice	
2015-16	Autumn	* Marketing in Healthcare Organizations	3	0	55
		Health Services Management	2	0	100
		Hospital Organization	3	0	38
		Writing Techniques	2	0	76
		General Business	2	0	132
		University Culture	0	1	134
	Spring	Final Project	0	6	74
		Hospital Organization	3	0	66
		Health Services Management	2	0	131
		Writing Techniques	2	0	106
		University Culture	0	2	132

Academic Year	Term	Course Name	Weekly Hours		Number of Students
			Theoric	Practice	
2016-17	Autumn	Health Services Management	2	0	130
		General Business	2	0	137
		Occupational Health and Safety Practices	2	8	132
		Marketing and Public Relations in Health Institutions	3	0	116
		University Culture	0	1	77
	Spring	Final Project	2	8	67
		Hospital Organization	3	0	77
		Medical Secretary	2	0	117
		Writing Techniques	2	0	121
		Management Systems	3	0	3
		Social Responsibility Project	2	0	54
		University Culture	0	2	132